

Change Imei

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Bila ada ticket dengan kata-kata sebagai berikut sebagai contoh :

1. Change Imei
2. Imei Tertukar
3. Penyesuaian Serial Number / Imei
4. Imei sistem dan imei fisik tidak sesuai

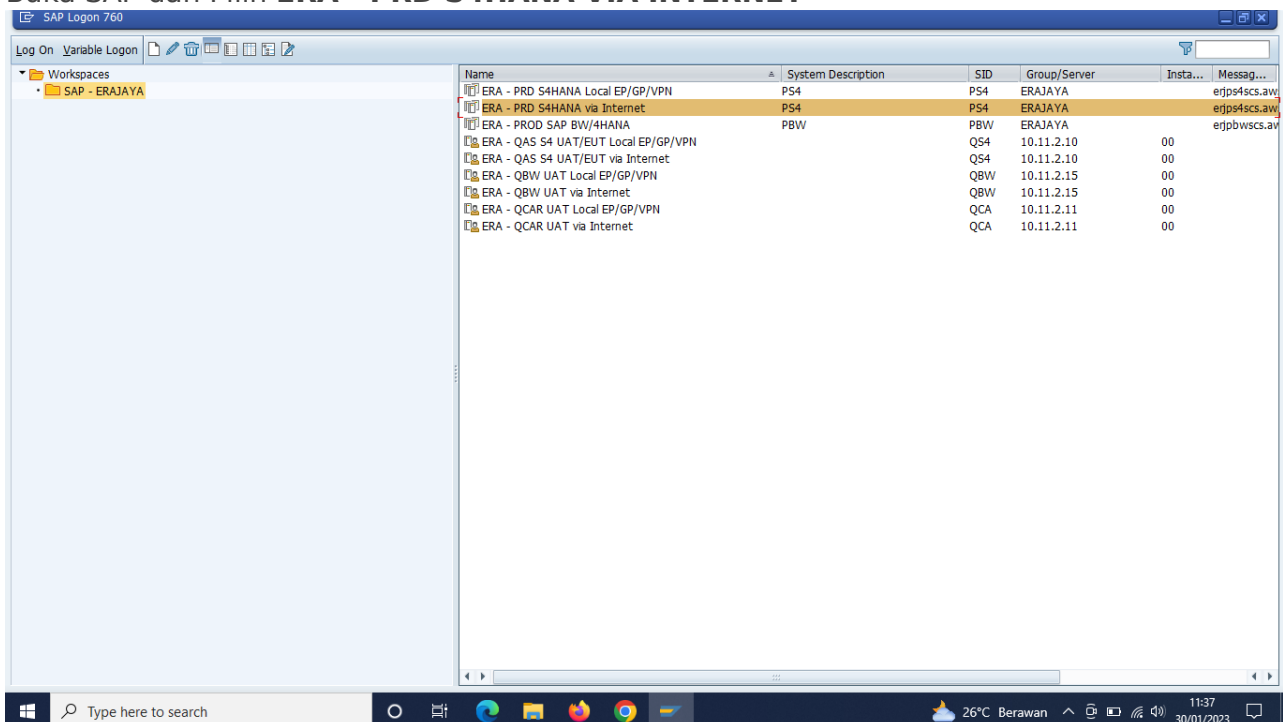
Yang perlu dilakukan di sisi IT Apps :

1. Pastikan pengajuan Tiket nya sudah melampirkan data imei yang akan di sesuaikan
2. Pastikan ada Approval dari MnP/PM

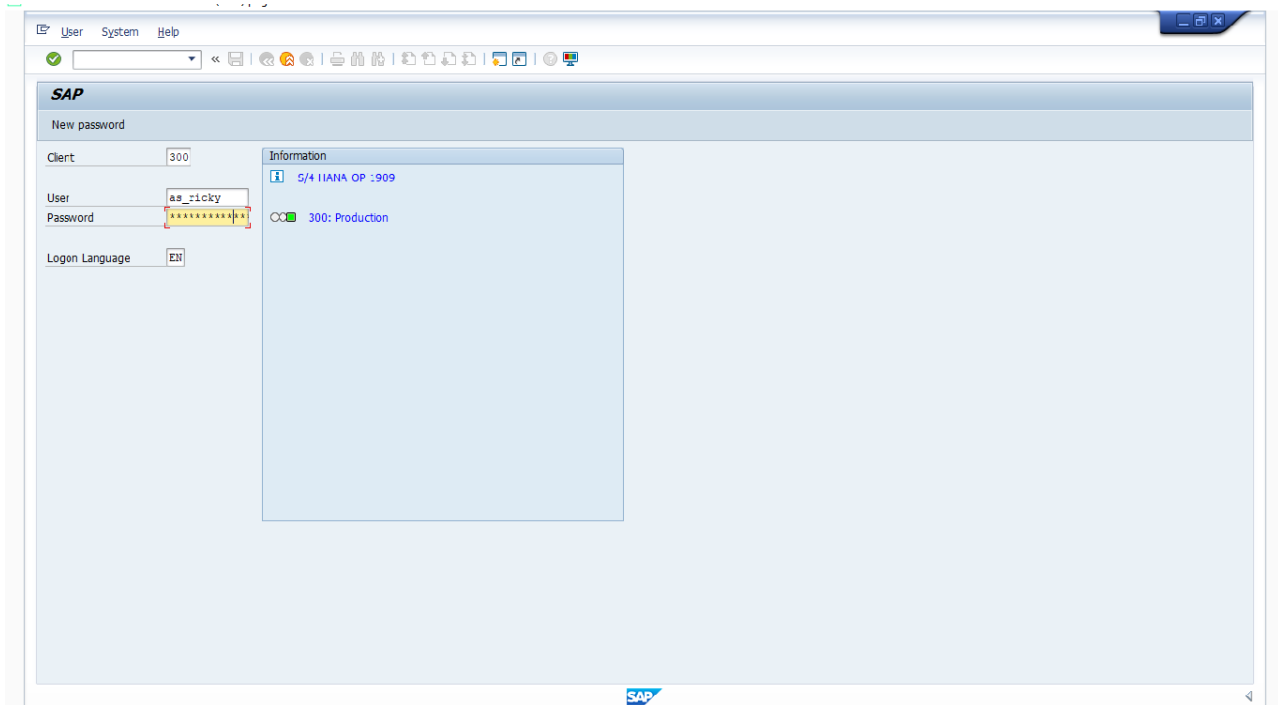
Cara memproses :

Lakukan langkah-langkah berikut, untuk Aktivasi Manufacture Serial Number:

1. Buka SAP dan Pilih **ERA - PRD S4HANA VIA INTERNET**

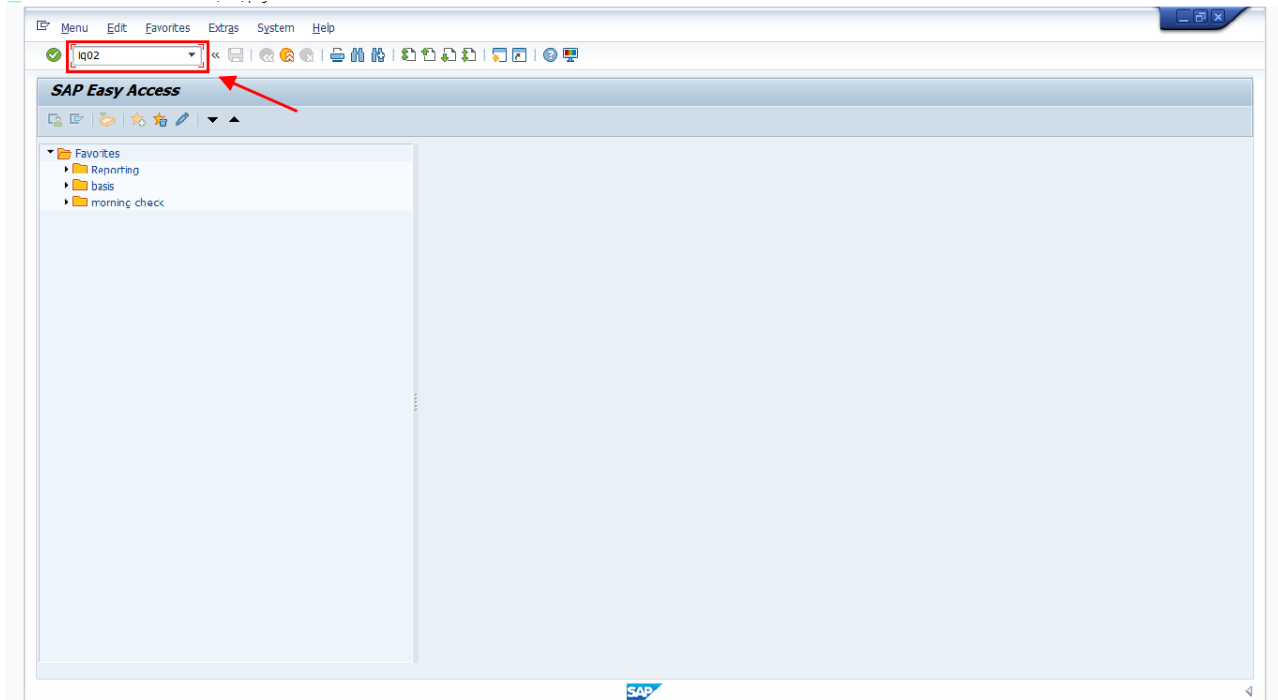


2. Masukkan ID SAP dan Password user ANDA.



The screenshot shows the SAP 'New password' screen. The 'Client' field is set to '300'. The 'User' field contains 'as_ticky' and the 'Password' field is masked with asterisks. The 'Logon Language' is set to 'EN'. An 'Information' box on the right displays '5/4 IIANA OP :909' and '300: Production'. The SAP logo is visible in the bottom right corner.

3. Ketikkan t-code = **IQ02** lalu **ENTER**



The screenshot shows the SAP 'Easy Access' screen. The 't-code' field at the top left contains 'IQ02', which is highlighted with a red box and a red arrow pointing to it. The 'Favorites' list on the left includes 'Reporting', 'basis', and 'morning check'. The SAP logo is visible in the bottom right corner.

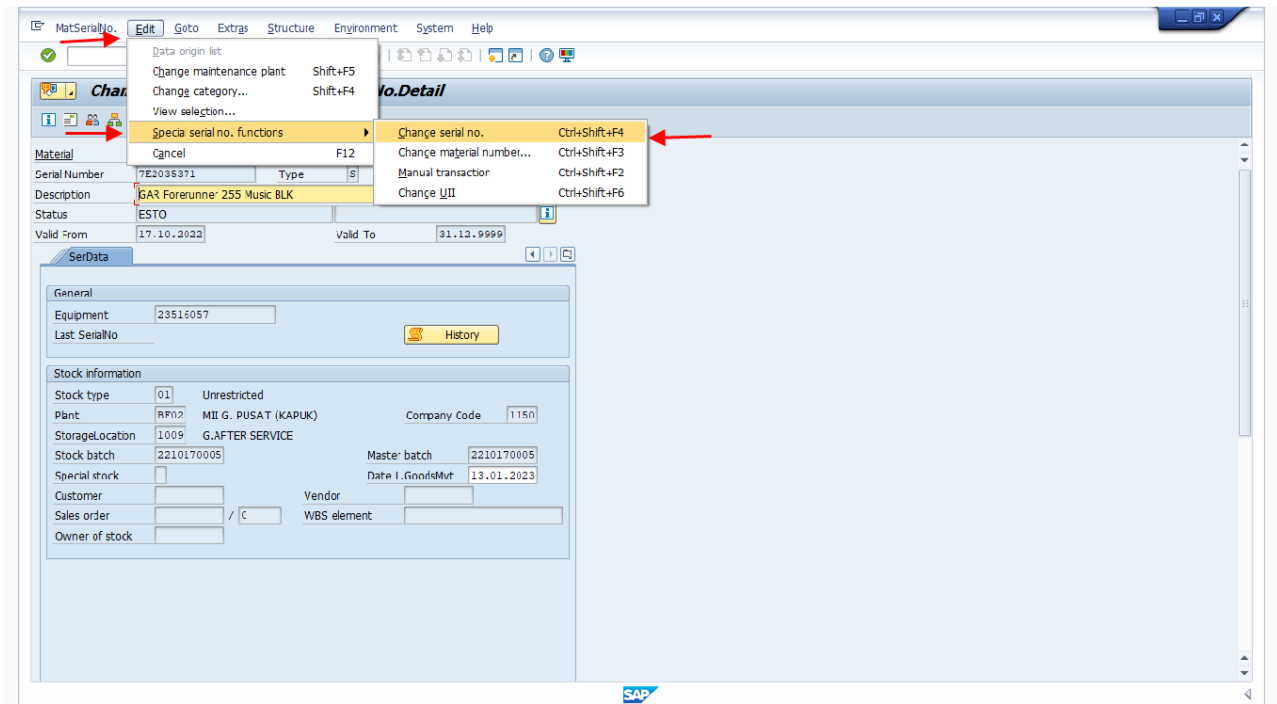
4. Masukkan IMEI pada **Serial Number**
lalu klik **Enter** Atau bisa klik **Enter**

The screenshot shows the SAP 'Change Material Serial Number : Initial' screen. The 'Material' field is empty. The 'Serial Number' field is highlighted with a red box and contains the value '7E2035371'. The 'Enter' key is indicated by a small icon next to the field.

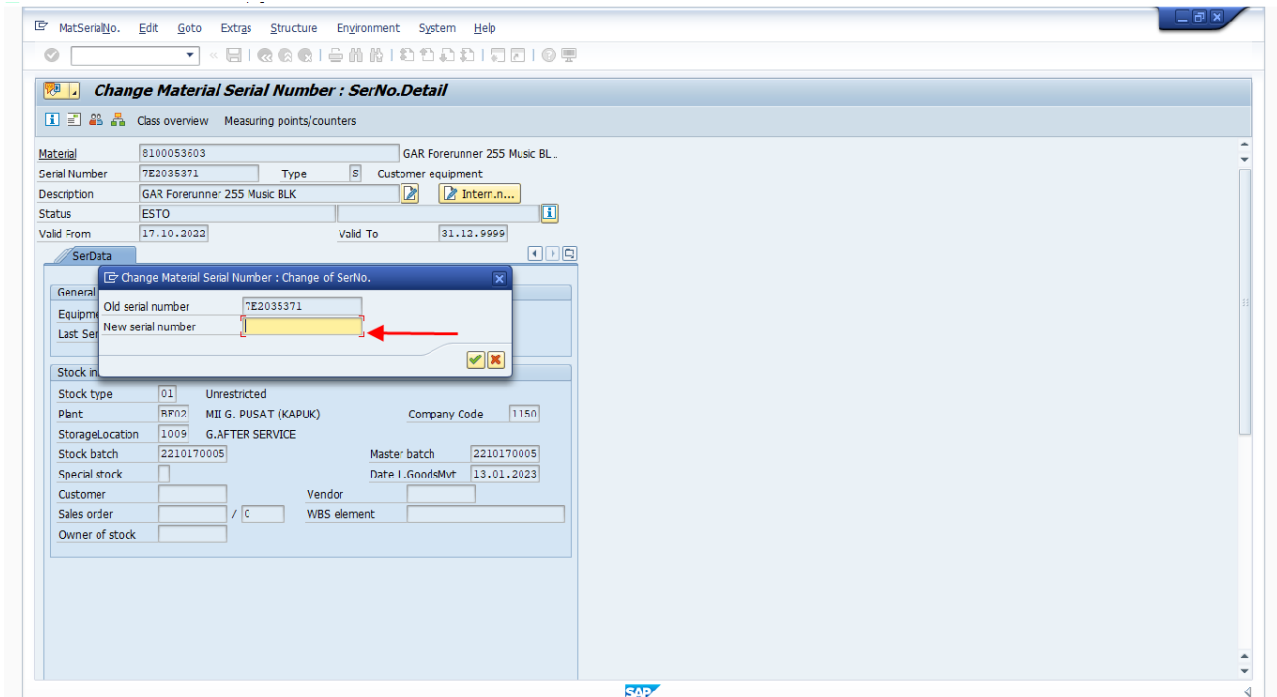
5. Akan muncul ke tampilan berikut

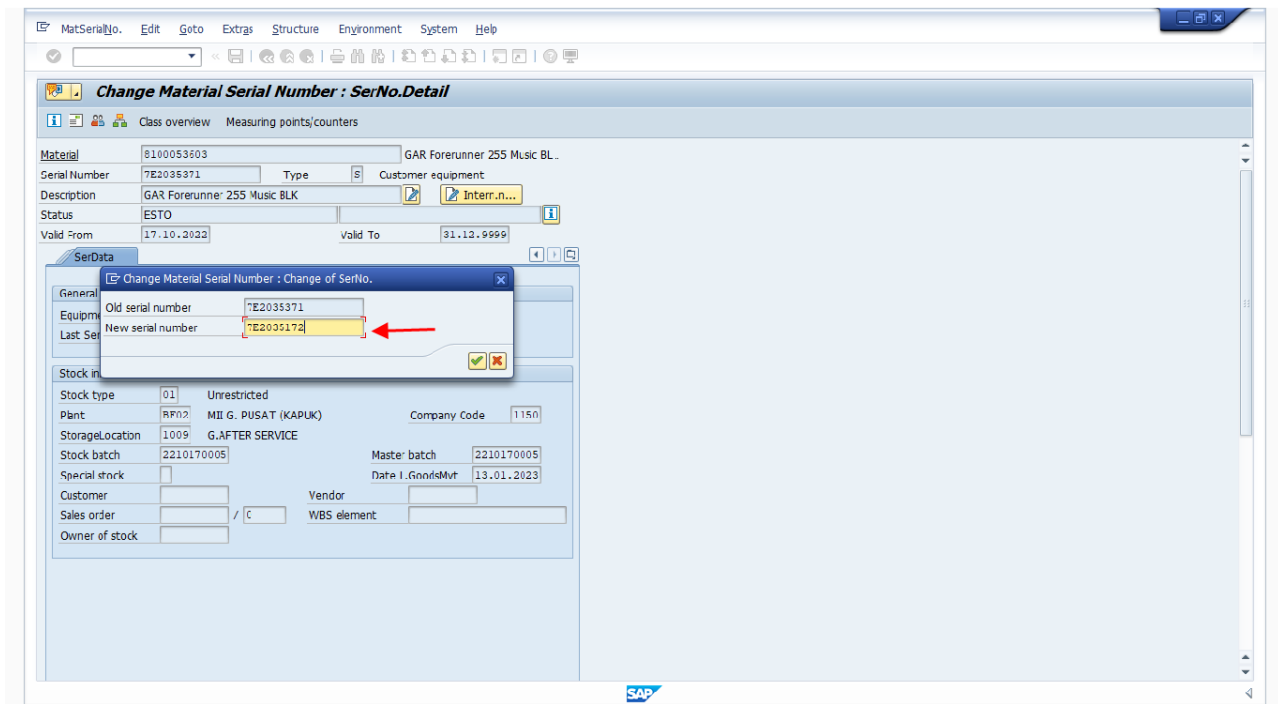
The screenshot shows the SAP 'Change Material Serial Number : SerNo.Detail' screen. The 'Status' field is highlighted with a red box and contains the value 'ESTO'. The 'Stock information' section is also highlighted with a red box, showing 'Stock type' as '01' and 'Unrestricted'. The 'Equipment' field contains '23516057'. The 'Last SerialNo' field is empty. The 'History' button is visible. The 'Stock information' section includes fields for 'Plant', 'StorageLocation', 'Stock batch', 'Special stock', 'Customer', 'Sales order', 'Owner of stock', 'Company Code', 'Master batch', and 'Date I. GoodsMvt'.

6. Pilih dan Klik **Edit -> Special Serial no.Functions -> Change Serial Number**

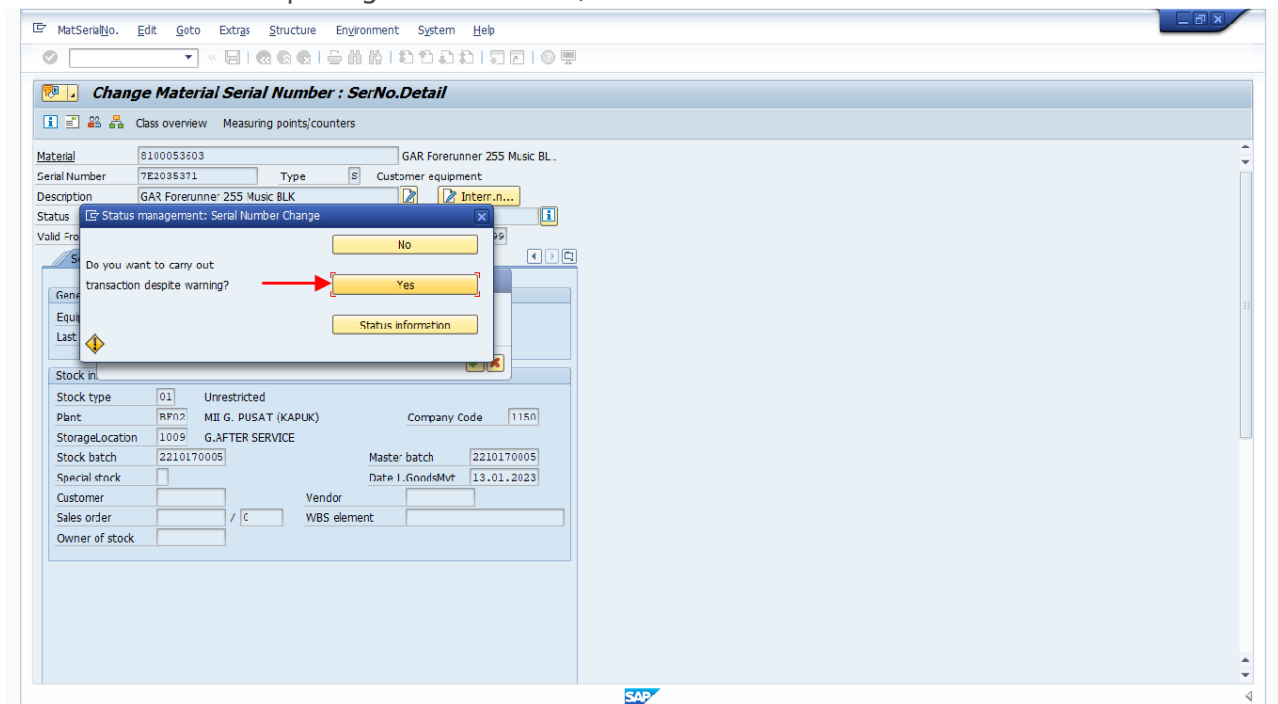


7. Isi kolom **New Serial Number**, Setelah diisi, klik Tanda **Ceklis** atau **Enter**





8. Akak Muncul Box seperti gambar berikut, Lalu klik **Yes**



9.

Serial Number sudah berubah

MatSerialNo. Edit Goto Extras Structure Environment System Help

Change Material Serial Number : SerNo.Detail

Class overview Measuring points/counters

Material 8100053603 GAR Forerunner 255 Music BL...

Serial Number 7E2035172 Type S Customer equipment

Description GAR Forerunner 255 Music BLK

Status ESTO

Valid From 17.10.2022 Valid To 31.12.9999

SerData

General

Equipment 23516057

Last SerialNo

History

Stock information

Stock type 01 Unrestricted

Plant RF02 MII G. PUSAT (KAPUK) Company Code 1150

StorageLocation 1009 G.AFTER SERVICE

Stock batch 2210170005 Master batch 2210170005

Special stock

Customer

Sales order / C Vendor

Owner of stock WBS element

10. Selanjut nya pilih **General**

MatSerialNo. Edit Goto Extras Structure Environment System Help

Change Material Serial Number : SerNo.Detail

Class overview Measuring points/counters

Material 8100053603 GAR Forerunner 255 Music BL...

Serial Number 7E2035172 Type S Customer equipment

Description GAR Forerunner 255 Music BLK

Status ESTO

Valid From 17.10.2022 Valid To 31.12.9999

SerData

General

Equipment 23516057

Last SerialNo

History

Stock information

Stock type 01 Unrestricted

Plant RF02 MII G. PUSAT (KAPUK) Company Code 1150

StorageLocation 1009 G.AFTER SERVICE

Stock batch 2210170005 Master batch 2210170005

Special stock

Customer

Sales order / C Vendor

Owner of stock WBS element

11. Selanjut nya ubah Manuf Serial Number pada kolom **ManufSerialNo** sesuaikan dengan

Serial Number yang sudah diubah.

MatSerialNo. Edit Goto Extras Structure Environment System Help

Change Material Serial Number : General Data

Class overview Measuring points/counters

Material: 8100053603 GAR Forerunner 255 Music BL..

Serial Number: 7E2035172 Type: Customer equipment

Description: GAR Forerunner 255 Music BLK

Status: ESTO

Valid From: 17.10.2022 Valid To: 31.12.9999

General Location Organization Structure Sales and Distribution SerData

General data

Class:

Object Type:

AuthorGroup:

Weight: 0.450 Size/dimension:

Inventory no.: Start-up date:

Reference data

AcquistnValue: Acquistn date:

Manufacturer data

Manufacturer: ManufCountry:

Model number: Constr.yr/mth: /

ManufPartNo.:

ManufSerialNo.: 7E2035172

Harus Disamakan dengan Serial Number

12.

Pastikan kalau semua sudah sesuai, kemudian **Save (Ctrl+s)**

Revision #3

Created Tue, Jan 31, 2023 6:27 AM by [Ricky Septian. Gunawan](#)

Updated Mon, Apr 3, 2023 11:55 AM by [Ricky Septian. Gunawan](#)