

FAQ

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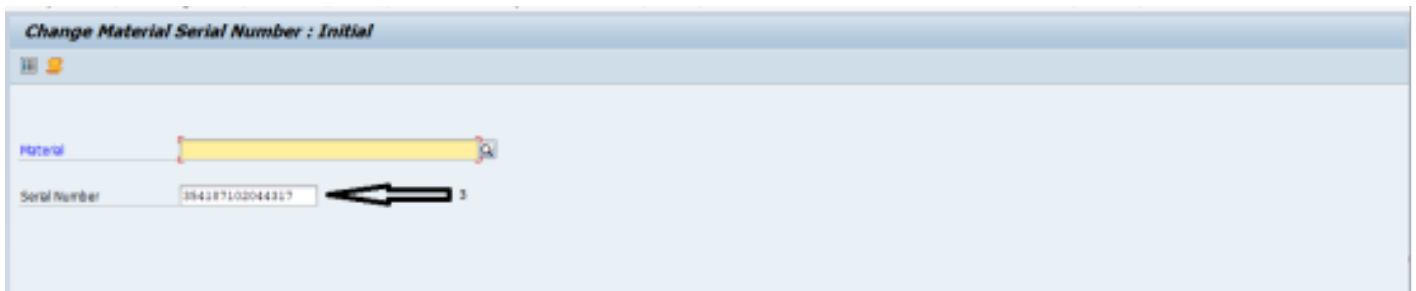
1. SETTING IMEI

MANUFAKTUR berdasarkan Ticket IDS926888

ASK : SETTING IMEI MANUFAKTUR berdasarkan Ticket IDS926888

Answer : Langkah-langkah sbb:

1. ogin ke SAP
2. Panggil IQ02
3. Masukkan Serial Number



Change Material Serial Number : Initial

Material

Serial Number 3

2. Create Sales Return

Parameter

Create Sales Return Parameter

_Buka link pos backend

<https://azec-appfe-ac.erajaya.com:8345/POS-Backend-prod/?config=prodErafone>

Login

A screenshot of a login window titled "Login | Azec Soft Application". The window features the Erajaya logo, which consists of a stylized red and blue swoosh above the word "erajaya" in a bold, black, sans-serif font. Below the logo, it says "Erajaya Group of Companies". The login form includes fields for "User Name" and "Password". The "User Name" field contains the text "irmansyah.01@erajaya.com". The "Password" field is filled with dots. There is a checkbox labeled "LDAP" which is checked. At the bottom of the form are two buttons: "Login" and "Exit".

.: Login | Azec Soft Application

erajaya
Erajaya Group of Companies

User Name :

Password :


☒ LDAP

Login Exit

Pilih responsibility POS BACKEND -> Submit

List Of Responsibilities

Keyword: %

 Search

No	Name	Description	Company
1	Administrator	Administrator	
2	Pos Backend	Pos Backend	
3	Pos Online Eraspaces	Pos Online Eraspaces	

<<

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1

/ 1

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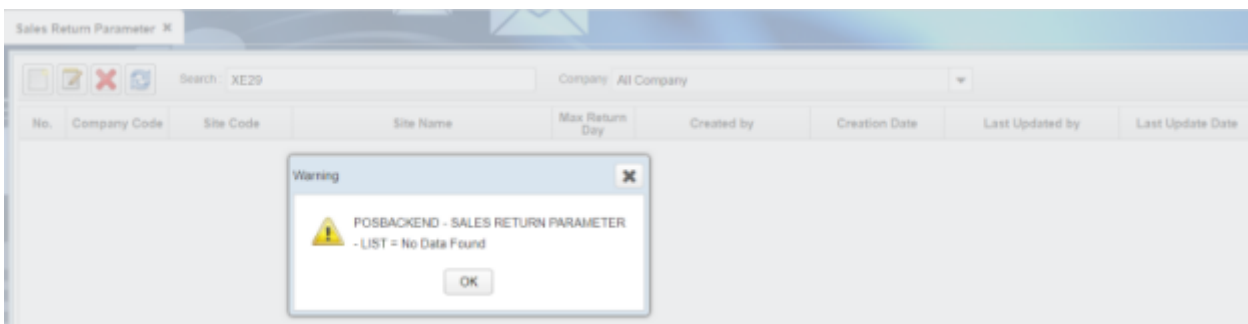
Submit

Cancel

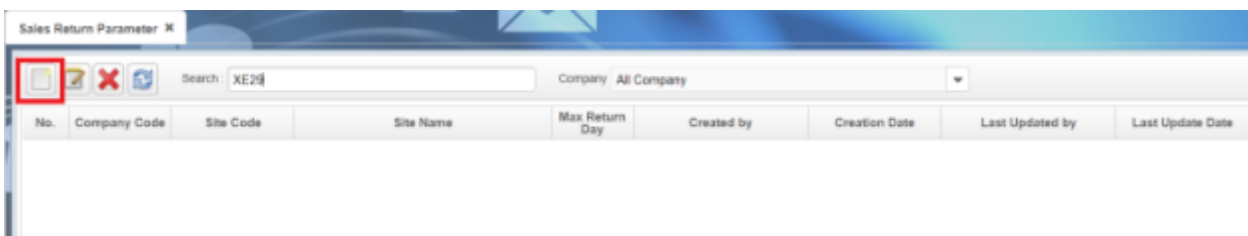
Pilih menu “Sales Return Parameter”



Sebelumnya pastikan dulu dengan cara search,bahwa plant yang ingin di create Sales Return Parameter nya belum ter-create.



Setelah di pastikan belum ada,klik icon NEW di pojok kiri atas



Akan muncul tampilan berikut

Pada field “Company” pilih PT / Company Code dimana plant/site tersebut terdaftar

The screenshot shows the 'Sales Return Parameter' window. The 'Company' dropdown menu is open, displaying a list of companies. The company '1020 - PT ERAFONE ARTHA RETAILINDO' is selected and highlighted in blue. The list includes the following companies:

- 1020 - PT ERAFONE ARTHA RETAILINDO
- 1520 - PT. JDSPTS FASHION INDONESIA
- 1000 - PT ERAJAYA SWASEMBADA
- 1010 - PT TELETAMA ARTHA MANDIRI
- 1020 - PT ERAFONE ARTHA RETAILINDO
- 1030 - PT NUSA GEMILANG ABADI
- 1050 - PT SINAR EKA SELARAS
- 1060 - PT ERA SUKSES ABADI
- 1080 - PT AZEC INDONESIA MANAGEMENT SERVICES
- 1150 - PT MITRA INTERNASIONAL INDONESIA
- 1170 - PT DATA CITRA MANDIRI
- 1180 - PT NUSAABADI SUKSES ARTHA
- 1190 - PT PRAKARSA PRIMA SENTOSA
- 1200 - PT ERAFONE DOT COM
- 1260 - PT MULTI MEDIA SELULAR
- 1320 - PT JAGAD UTAMA LESTARI

Kemudian klik icon +


The screenshot shows the 'Sales Return Parameter' window. The 'Company' dropdown menu is closed, and the company '1020 - PT ERAFONE ARTHA RETAILINDO' is selected. The 'Site Code' field is highlighted with a red box. The 'Max Return Day' field is also visible. The table structure is as follows:

No.	Site Code	Site Name	Max Return Day	Message
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Isi Max Return Day normal sesuai PT, kemudian klik Save.

Sales Return Parameter

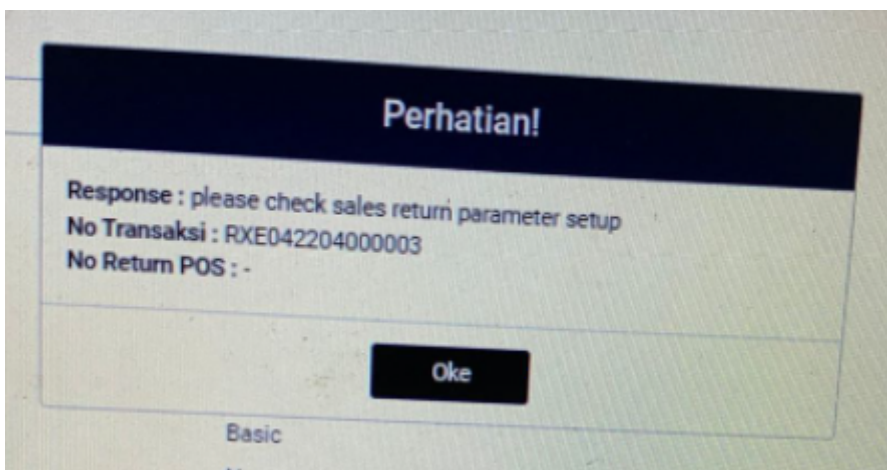
Company: 1020 - PT ERAFONE ARTHA RETAILINDO

	No.	Site Code	Site Name	Max Return Day	Message
	1	E340	ERAFONE SUZUYA MEULABOH - MEULABOH	2	

Buttons: New, Save, Close

Selesai.

Apabila **Sales Return Parameter** ini belum di create, maka pada saat proses Rj akan muncul error seperti berikut :



New Page