

FAQ

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1. SETTING IMEI

MANUFAKTUR berdasarkan Ticket IDS926888

ASK : SETTING IMEI MANUFAKTUR berdasarkan Ticket IDS926888

Answer : Langkah-langkah sbb:

1. ogin ke SAP
2. Panggil IQ02
3. Masukkan Serial Number



Change Material Serial Number : Initial

Material

Serial Number  3

2. Create Sales Return Parameter

Create Sales Return Parameter

_Buka link pos backend

<https://azec-appfe-ac.erajaya.com:8345/POS-Backend-prod/?config=prodErafone>

Login

A screenshot of a login window titled "Login | Azec Soft Application". The window features the Erajaya logo, which consists of a stylized red and blue swoosh above the word "erajaya" in bold black lowercase letters, with "Erajaya Group of Companies" in a smaller italicized font below it. The login form includes fields for "User Name" (containing "irmansyah.01@erajaya.com") and "Password" (masked with dots). There is a checkbox labeled "LDAP" which is checked. At the bottom, there are two buttons: "Login" and "Exit".

.: Login | Azec Soft Application

erajaya
Erajaya Group of Companies

User Name :

Password :


☒ LDAP

Login Exit

Pilih responsibility POS BACKEND -> Submit

List Of Responsibilities

Keyword: %

 Search

No	Name	Description	Company
1	Administrator	Administrator	
2	Pos Backend	Pos Backend	
3	Pos Online Eraspaces	Pos Online Eraspaces	

<<

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1

/ 1

>

>>

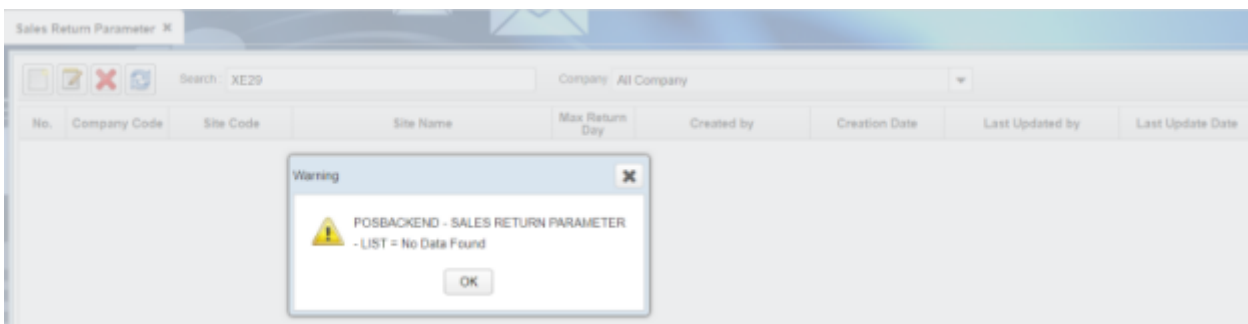
Submit

Cancel

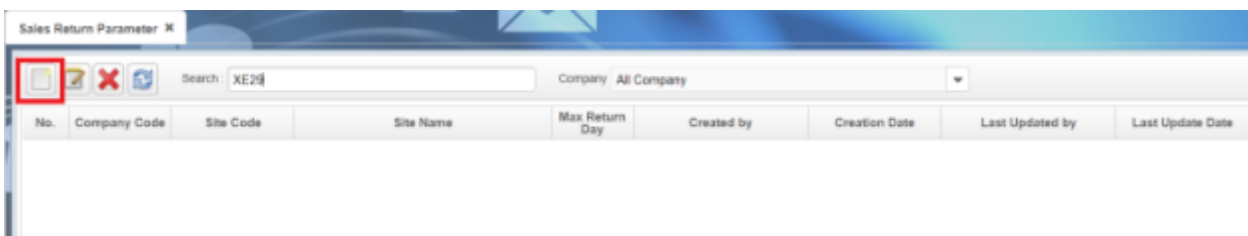
Pilih menu “Sales Return Parameter”



Sebelumnya pastikan dulu dengan cara search,bahwa plant yang ingin di create Sales Return Parameter nya belum ter-create.

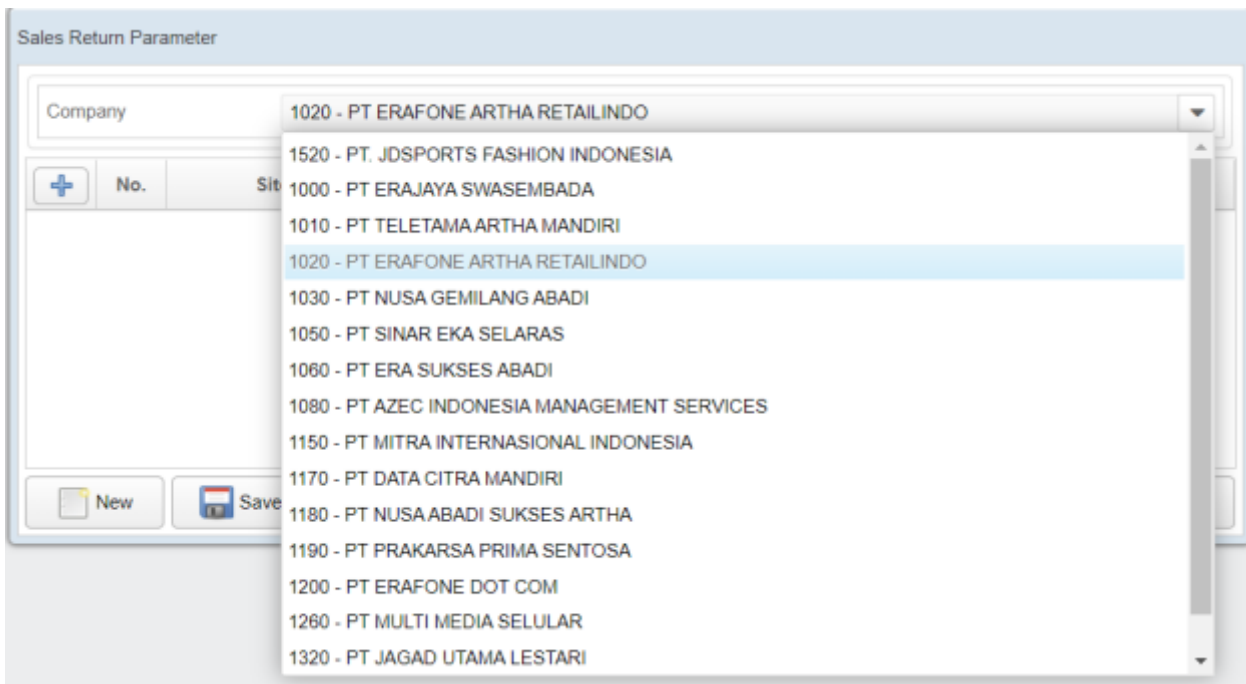


Setelah di pastikan belum ada,klik icon NEW di pojok kiri atas

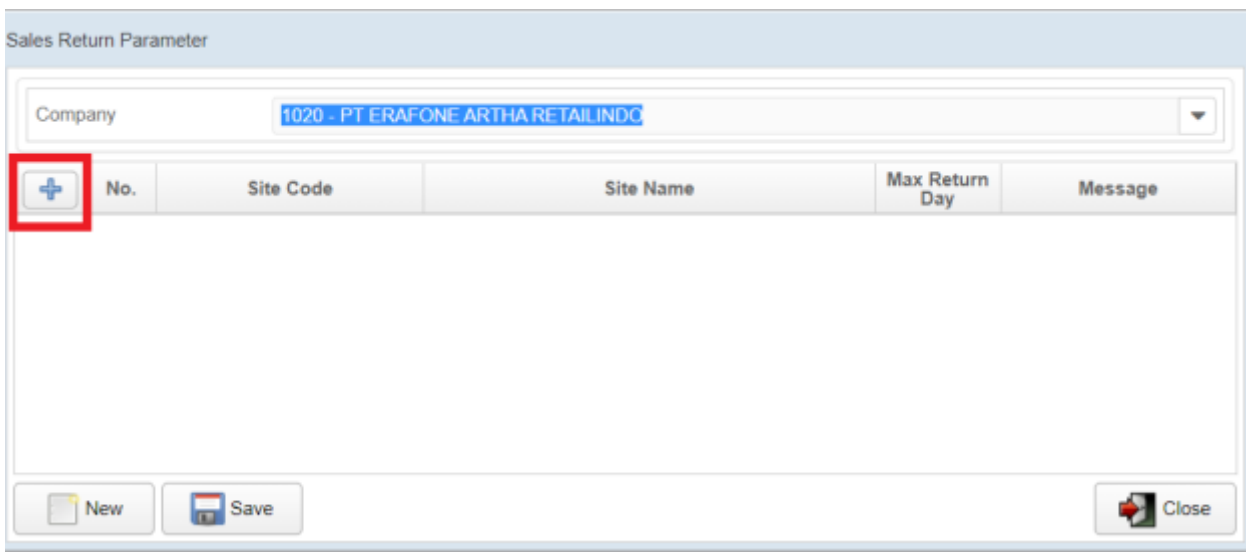


Akan muncul tampilan berikut

Pada field “Company” pilih PT / Company Code dimana plant/site tersebut terdaftar




Kemudian klik icon +






Isi Max Return Day normal sesuai PT, kemudian klik Save.

Sales Return Parameter

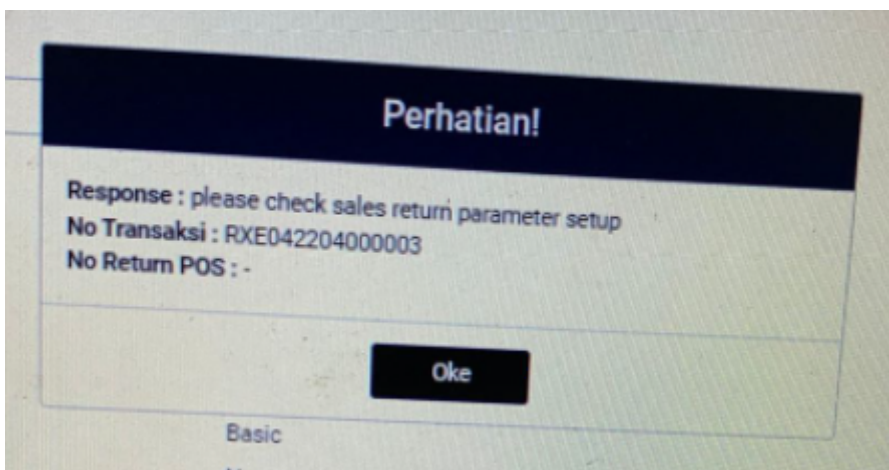
Company: 1020 - PT ERAFONE ARTHA RETAILINDO

	No.	Site Code	Site Name	Max Return Day	Message
	1	E340	ERAFONE SUZUYA MEULABOH - MEULABOH	2	

 New
  Save
  Close

Selesai.

Apabila **Sales Return Parameter** ini belum di create, maka pada saat proses Rj akan muncul error seperti berikut :



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