

# FAQ

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# 1. SETTING IMEI

## MANUFAKTUR berdasarkan Ticket IDS926888

ASK : SETTING IMEI MANUFAKTUR berdasarkan Ticket IDS926888

Answer : Langkah-langkah sbb:

1. ogin ke SAP
2. Panggil IQ02
3. Masukkan Serial Number



*Change Material Serial Number : Initial*

Material

Serial Number   3

## 2. Create Sales Return Parameter

### Create Sales Return Parameter

\_Buka link pos backend

<https://azec-appfe-ac.erajaya.com:8345/POS-Backend-prod/?config=prodErafone>

### **Login**

A screenshot of a login window titled "Login | Azec Soft Application". The window features the Erajaya logo, which consists of a stylized red and blue swoosh above the word "erajaya" in bold black lowercase letters, with "Erajaya Group of Companies" in a smaller italicized font below it. The login form includes fields for "User Name" (containing "irmansyah.01@erajaya.com") and "Password" (masked with dots). There is a checkbox labeled "LDAP" which is checked. At the bottom, there are two buttons: "Login" and "Exit".

.: Login | Azec Soft Application

**erajaya**  
*Erajaya Group of Companies*

User Name : irmansyah.01@erajaya.com

Password : .....


☒ LDAP

Login Exit

Pilih responsibility POS BACKEND -> Submit

List Of Responsibilities

Keyword: %

 Search

No	Name	Description	Company
1	Administrator	Administrator	
2	Pos Backend	Pos Backend	
3	Pos Online Eraspaces	Pos Online Eraspaces	

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1

/ 1

>

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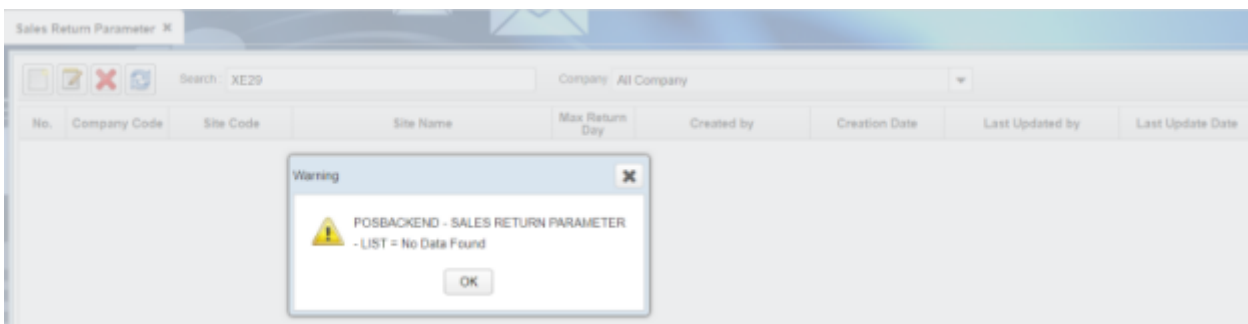
Submit

Cancel

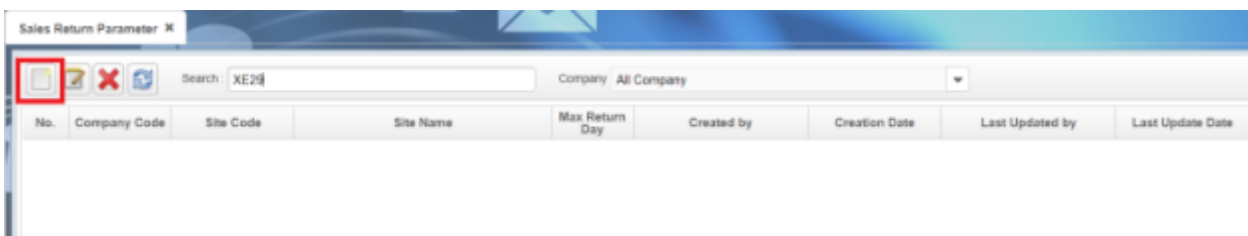
Pilih menu “Sales Return Parameter”



Sebelumnya pastikan dulu dengan cara search,bahwa plant yang ingin di create Sales Return Parameter nya belum ter-create.

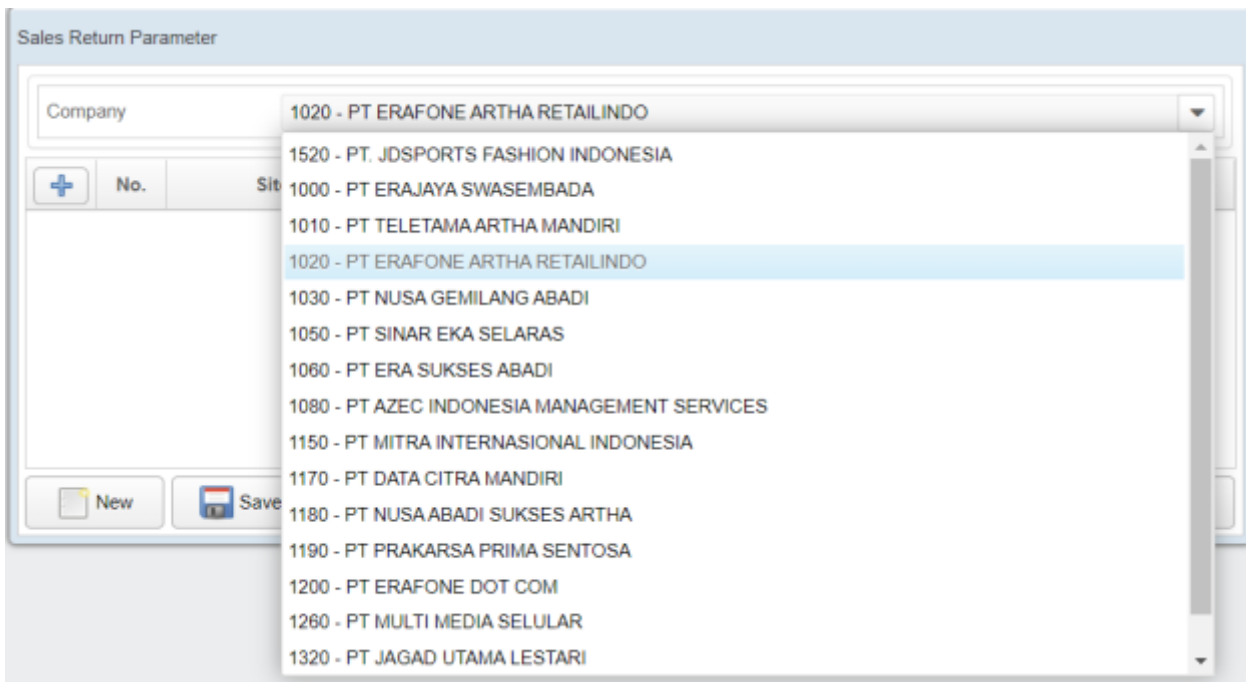


Setelah di pastikan belum ada,klik icon NEW di pojok kiri atas



Akan muncul tampilan berikut

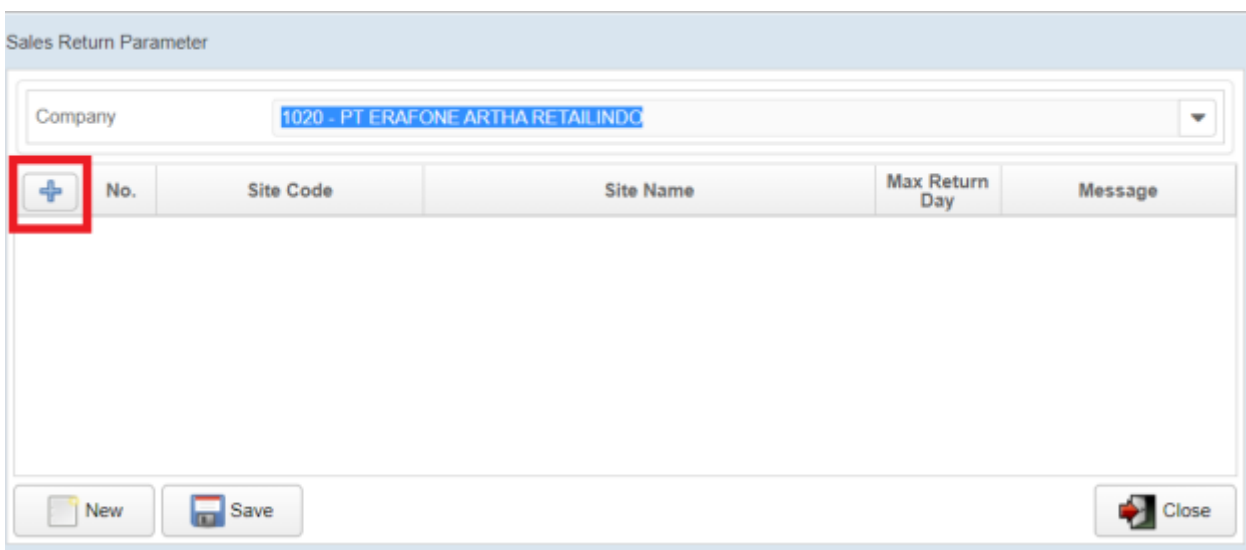
Pada field “Company” pilih PT / Company Code dimana plant/site tersebut terdaftar



The screenshot shows the 'Sales Return Parameter' window. The 'Company' dropdown menu is open, displaying a list of companies. The selected company is '1020 - PT ERAFONE ARTHA RETAILINDO'. Below the dropdown, there is a table with columns: No., Site, and Site Name. The table is currently empty. At the bottom of the window, there are buttons for 'New' and 'Save'.

No.	Site	Site Name
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Kemudian klik icon +




The screenshot shows the 'Sales Return Parameter' window with the 'Company' field set to '1020 - PT ERAFONE ARTHA RETAILINDO'. The table header has columns: No., Site Code, Site Name, Max Return Day, and Message. The '+' icon in the 'No.' column header is highlighted with a red box. At the bottom of the window, there are buttons for 'New', 'Save', and 'Close'.

No.	Site Code	Site Name	Max Return Day	Message
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Isi Max Return Day normal sesuai PT, kemudian klik Save.

Sales Return Parameter

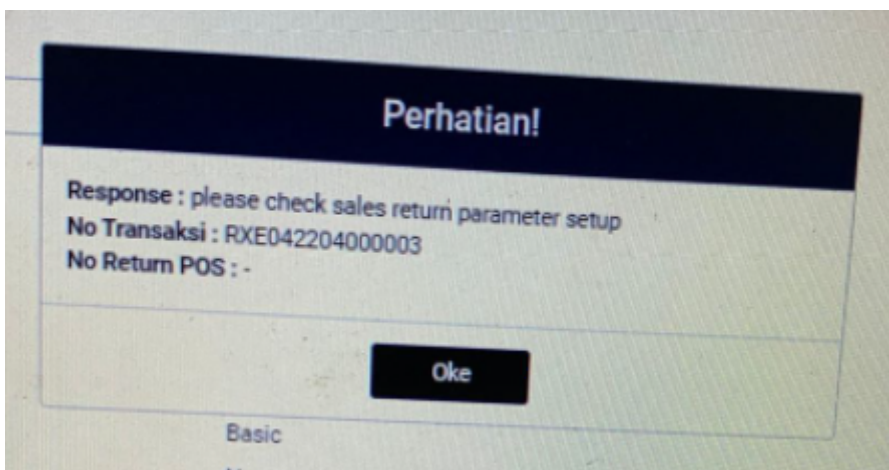
Company: 1020 - PT ERAFONE ARTHA RETAILINDO

	No.	Site Code	Site Name	Max Return Day	Message
	1	E340	ERAFONE SUZUYA MEULABOH - MEULABOH	2	

New Save Close

**Selesai.**

Apabila **Sales Return Parameter** ini belum di create, maka pada saat proses Rj akan muncul error seperti berikut :



# New Page